

Simon Turner
Assistant Professor
Organizations Area
Joined the School in 2019

Academic Background

2002 – 2006	Ph.D. in Social Anthropology. Durham University, United Kingdom
2001 - 2002	MSc Research in Human Geography. School of Geography, University of Durham, United Kingdom
1998 - 2001	BSc Geography. School of Geography. University of Birmingham, United Kingdom

Academic Activities

2019 – to date	Assistant Professor. Universidad de los Andes School of Management, Bogota, Colombia
2018	DECIDE investigator team. 'DECIDE guidance, version 1, May 2018'. Available on Alliance Manchester Business School website (http://www.research.mbs.ac.uk/hsrc/decide/guidance). Manchester, United Kingdom
2017 - 2019	Senior Lecturer in Health Policy and Organization. Center for Primary Care, University of Manchester. United Kingdom
2017	Tutor and course developer. NIHR CLAHRC North Thames, University College of London. United Kingdom
2016	Tutor and course developer. NIHR CLAHRC North Thames, University College of London. United Kingdom
2014 – 2015	Organizer and Chair of departmental seminar program. Department of Applied Health Research, University College London. United Kingdom
2014	Co-organizer and lecturer. Workshops on Evaluation, NIHR CLAHRC North Thames, University College London. United Kingdom
2012 – 2017	Senior Research Associate. Department of Applied Health Research, University College, United Kingdom
2011 – 2012	Research Advisor (part-time). NIHR Research Design Service (RDS). London, United Kingdom
2010 – 2012	Research Associate in Organizational Governance. NIHR Patient Safety & Service Quality Research Centre, King's College London, United Kingdom
2008 – 2010	Postgraduate Tutor and Module Leader. MSc Public Health. London School of Hygiene & Tropical Medicine. United Kingdom
2008 – 2010	Research Fellow. London School of Hygiene & Tropical Medicine. United Kingdom
2007 – 2008	Research Fellow. Center for Business. University of Cambridge. United Kingdom

Other Professional Experience

2017 – to date	Senior Management Team. Centre for Primary Care, University of –Manchester, United Kingdom
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2017 – to date	Honorary Senior Research Associate. Department of Applied Health Research, University College London. United Kingdom
2013 – to date	Associate Editor. BMC Health Services Research
2008 – to date	Honorary Research Associate. Centre for Business Research and Judge Business School, University of Cambridge. United Kingdom
2008 – to date	Honorary Research Associate. London Centre for Corporate Governance & Ethics, Birkbeck, University of London. United Kingdom

Research

Social Theory oriented to managerial and professional practice
Situated learning theory

Publications

ARTICLES IN ACADEMIC JOURNALS

- 2018 Turner S, Vasilakis C, Utley M, Kotecha A, Foster P, Fulop N. (2018) Analysing barriers to service improvement using a multi-level theory of innovation: the case of glaucoma outpatient clinics, *Sociology of Health & Illness*, DOI: 10.1111/1467-9566.12670
- 2018 McKeivitt C, Ramsay AI, Perry C, Turner S, et al. (2018) Patient, carer and public involvement in major system change in acute stroke services: The construction of value. *Health Expectations*. <https://doi.org/10.1111/hex.12668>
- 2018 Perry C, Papachristou I, Ramsay AI, Boaden RJ, McKeivitt C, Turner S, et al (2018) Patient experience of centralized acute stroke care pathways. *Health Expectations*. <https://doi.org/10.1111/hex.12685>
- 2018 Hunter RM, Fulop N, Boaden R, McKeivitt C, Ramsay A, Rudd AG, Turner S, Tyrrell PJ, Wolfe CDA, Morris S. (2018) The potential role of cost-utility analysis in the decision to implement major system change to acute stroke services in metropolitan areas of England, *Health Research Policy & Systems*, 16:23: <https://doi.org/10.1186/s12961-018-0301-5>
- 2017 Turner S, D’Lima D, Hudson E, Morris S, Sheringham J, Swart N, Fulop N. (2017) Evidence use in decision-making on introducing innovations: a systematic scoping review with stakeholder feedback, *Implementation Science*, 12:145, DOI: <https://doi.org/10.1186/s13012-017-0669-6>
- 2017 Crowe S, Turner S, Fulop N, Utley M. (2017) Improving the production of applied health research findings: insights from a qualitative study of operational research, *Implementation Science*, 12:112, doi: <https://doi.org/10.1186/s13012-017-0643-3>
- 2017 Rojas A, Turner S, Pizzo E, Hudson E, Thomas J, Raine R. (2017) Impact and experiences of delayed discharge: A mixed studies systematic review, *Health Expectations*, doi: 10.1111/hex.12619
- 2017 Perman S, Turner S, Ramsay A, Baim-Lance A, Utley M, Fulop N. (2017) School-based vaccination programs: a systematic review of the evidence on organisation and delivery in high income countries, *BMC Public Health*, 17:252, doi: 10.1186/s12889-017-4168-0.
- 2017 Barratt H, Turner S, Hutchings A, Pizzo E, Hudson E, Briggs T, Hurd R, Day J, Yates R, Gikas P, Morris S, Fulop N, Raine R (2017) Mixed methods evaluation of the Getting it Right First Time program - improvements to NHS orthopaedic care in England: study protocol, *BMC Health Services Research*, 17:71, doi: 10.1186/s12913-017-2012-y.
- 2016 Turner S, Lourenco A, Allen P. (2016) Hybrids and professional communities: comparing UK reforms in healthcare, broadcasting and postal services, *Public Administration* 94.3, 700-716. doi: 10.1111/padm.12256

- 2016 Turner S. (2016) Recalling communities of practice, *Journal of Health Services Research & Policy* doi: 10.1177/1355819616649212
- 2016 Turner S, Ramsay IG, Perry C, Boaden RJ, McKeivitt C, Morris S, Pursani N, Rudd AG, Tyrrell PJ, Wolfe CD, Fulop NJ. (2016) Lessons for major system change: stroke service centralization in two metropolitan areas of England, *Journal of Health Services Research & Policy* 21.3: 156-165. doi: 10.1177/1355819615626189
- 2016 Turner S, Morris S, Sheringham J, Hudson E, Fulop N. (2016) Study protocol: DEcisions in health Care to Introduce or Diffuse innovations using Evidence (DECIDE), *Implementation Science* 11:48 doi: 10.1186/s13012-016-0412-8
- 2016 Turner S, Goulding L, Denis JL, McDonald R, Fulop NJ. (2016). Major system change: a management and organisational research perspective. In Raine R et al. *Challenges, solutions and future directions in the evaluation of service innovations in health care and public health*. *Health Serv Deliv Res* 4.16: 85–104.
- 2016 Fulop N, Ramsay A, Perry C, Boaden R, McKeivitt C, Rudd AG, Turner S, Tyrrell P, Wolfe C, Morris S. (2016) Explaining outcomes in major system change: a qualitative study of implementing centralised acute stroke services in two large metropolitan regions in England, *Implementation Science* 11:80 doi: 10.1186/s13012-016-0445-z
- 2015 Ramsay A, Morris S, Hoffman A, Hunter R, Boaden R, McKeivitt C, Perry C, Pursani N, Rudd A, Turner S, Tyrrell P, Wolfe C, Fulop N. (2015) Effects of Centralizing Acute Stroke Services on Stroke Care Provision in Two Large Metropolitan Areas in England, *Stroke* doi:10.1161/STROKEAHA.115.009723
- 2014 Turner S, Higginson J, Osborne CA, Thomas R, Ramsay A, Fulop N. (2014) Codifying knowledge to improve patient safety: a qualitative study of practice-based interventions, *Social Science & Medicine* 113: 167-176. doi: 10.1016/j.socscimed.2014.05.031.
- 2014 Morris S, Hunter R, Ramsay AIG, Boaden R, McKeivitt C, Perry C, Pursani N, Rudd AG, Schwamm LH, Turner S, Tyrrell PJ, Wolfe CDA, Fulop NJ. (2014) Impact of centralising acute stroke services in English metropolitan areas on mortality and length of hospital stay: difference-in-differences analysis, *British Medical Journal* 349:g4757.
- 2014 Kotecha A, Turner S, Vasilakis C, Utlely M, Fulop N, Azuara-Blanco A, Foster PJ. (2014) Improving care and increasing efficiency-challenges in the care of chronic eye diseases, *Eye (Lond)* 28.7: 779-783. doi:10.1038/eye.2014.135
- 2013 Ramsay A, Turner S, Cavell G, Osborne CA, Thomas RE, Cookson G, Fulop NJ. (2013) Governing patient safety: lessons learned from a mixed methods evaluation of implementing a ward-level medication safety scorecard in two English NHS hospitals, *BMJ Quality and Safety* Published Online First: 12 September 2013 doi:10.1136/bmjqs-2012-001730.
- 2013 Matchaya G, Allen P, Turner S, Bartlett W, Perotin V, Zamora B. (2013) Recent evidence on the changing mix of providers of healthcare in England, *International Journal of Public and Private Healthcare Management and Economics* 3.2: 18-34
- 2012 Turner S, Ramsay A, Fulop N. (2013) The role of professional communities in governing patient safety, *Journal of Health Organization and Management* 27.4: 527-543
- 2012 Turner S, Lourenco A. (2012) Competition and public service broadcasting: stimulating creativity or servicing capital? *Socio-Economic Review* 10.3: 497-523.
- 2012 Allen P, Turner S, Bartlett W, Perotin V, Matchaya G, Zamora B. (2012) Provider diversity in the English NHS: a study of recent developments in four health economies, *Journal of Health Services Research and Policy* 17.1: 23-30.
- 2011 Turner S, Allen P, Bartlett W, Perotin V. (2011) Innovation and the English National Health Service: A Qualitative Study of the Independent Sector Treatment Centre Program, *Social Science & Medicine* 73.4: 522-529
- 2011 Allen P, Bartlett W, Perotin V, Matchaya G, Turner S, Zamora B. (2011) Healthcare providers

in the English National Health Service: public, private or hybrids? *International Journal of Public and Private Healthcare Management and Economics* 1.3: 1-18.

- 2011 Allen P, Bartlett W, Perotin V, Zamora B, Turner S. (2011) New forms of provider in the English National Health Service, *Annals of Public and Cooperative Economics* 82.1: 77-95.
- 2010 Turner S. (2010) Networks of learning within the English wine industry, *Journal of Economic Geography* 10.5: 685-715.

CONFERENCE PRESENTATIONS

- 2018 Turner S, Sheringham J, Sharp C, Leamon S (2018). 'Exploring the theory and practice of developing non-traditional research outputs to support decision-making and research for improvement', workshop session, Health Services Research UK (HSRUK) Conference, Nottingham, 4-5 July.
- 2018 Turner S, D'Lima D, Sheringham J, Swart N, Hudson E, Morris S, Fulop N. (2018). 'Reconsidering the role of evidence in diffusion of innovations: qualitative study of decision-making on innovation in the UK National Health Service', oral presentation, Organisational Behaviour in Health Care conference, 13 – 16 May, Montréal, Canada. Received 'Highly commended paper award' from the Scientific Committee, Society for Studies in Organizing Healthcare.
- 2018 D'Lima D, Turner S, Hudson E, Morris S, Sheringham J, Swart N, Fulop N. (2018) 'Adopting and diffusing innovation in healthcare: A multi-level qualitative exploration of the influence of evidence', 32nd Annual Conference of the European Health Psychology Society, 21-25 August, Galway, Ireland.
- 2018 Turner S. (2018) 'Using evidence for innovations: the DECIDE study', presentation to Glasgow stroke review implementation group, 5 June 2018.
- 2018 Turner S, Swart S, Morris S, Sheringham J, Richey R, Fulop N. (2018) 'Using evidence for innovations: DECIDE end of study workshop', The Health Foundation, London, 1 May 2018.
- 2018 Turner S. (2018) 'Using evidence for innovations: the DECIDE study', presentation to Greater Manchester Operational Delivery Network Board Meeting, 10 April 2018
- 2018 Turner S. (2018) 'Using evidence for innovations: the DECIDE study', presentation to Trust Management Board, Moorfields Eye Hospital NHS Foundation Trust, 27 March 2018.
- 2017 D'Lima D and Turner S. (2017) 'In what ways does evidence influence decisions in healthcare to adopt innovations? A multi-level qualitative exploration of three case study innovations', Health Services Research UK (HSRUK) Symposium 2017, Nottingham, England, 6-7 July.
- 2016 Turner S. (2017). 'Innovation and professional communities: navigating major system change in UK health care, broadcasting and postal services', Invited Research Seminar, Católica Porto Business School, Portugal, 24 February.
- 2016 Turner S. (2016). 'Hybrids and professional communities: comparing UK reforms in healthcare, broadcasting and postal services', 10th Biennial International Conference in Organisational Behaviour in Health Care, Cardiff Business School, Wales, 4-6 April.
- 2016 Turner S and Fulop N. (2016). 'Lessons for major system change from centralising stroke services in London and Greater Manchester', 10th Biennial International Conference in Organisational Behaviour in Health Care, Cardiff Business School, Wales, 4-6 April.
- 2016 Turner S. (2016). 'Lessons for major system change from centralising stroke services in London and Greater Manchester', HSRP Quality and Safety Seminar, LSHTM, London, 16 Feb 2016.
- 2015 Fulop N and Turner S. (2015). 'Challenges in evaluating major system change using social science theory and methods', Evaluation London 2015: Evaluating service and system improvements in health care and public health, London, 29-30 June.

- 2014 Turner, S., Vasilakis, C., Utley, M., Foster, P., Kotecha, A., Morris, S., Fulop, N. (2014). 'Developing and implementing health service innovation in glaucoma outpatient clinics: the problem of aligning multiple public and private organisational actors', Health Services Research Network (HSRN) Symposium 2014, Nottingham, England, 19-20 June.
- 2014 Crowe, S., Turner, S., Fulop, N., Utley, M. (2014). 'Improving quality through interdisciplinarity: the account of a collaboration between operational researchers and social scientists', Health Services Research Network (HSRN) Symposium 2014, Nottingham, England, 19-20 June.
- 2014 Turner, S., Vasilakis, C., Utley, M., Foster, P., Kotecha, A., Morris, S., Fulop, N. (2014). 'Developing and implementing health service innovation in glaucoma outpatient clinics: the problem of aligning multiple public and private organisational actors', 9th Biennial International Conference in Organisational Behaviour in Health Care, Copenhagen Business School, Denmark, 23-25 April.
- 2014 Turner, S., Fulop, N., Horne, R., Morris, S., Ramsay, A., Utley, M. (2014). 'Evaluating the pilot implementation of vaccinating healthy school-aged children against seasonal influenza', study overview presented at Public Health Commissioning Teams Flu Workshop, Department of Health, London, 16 April.
- 2013 Crowe, S., Turner, S. (2013). 'Practising interdisciplinarity: the auto-ethnographic account of an operational researcher and social scientist collaboration', Qualitative Health Research meeting, UCL, 18 December.
- 2012 Turner, S., Ramsay, A., Fulop, N. (2012). 'The role of professional communities in governing patient safety', Department of Applied Health Research seminar, UCL, 27 September.
- 2012 Turner, S., Ramsay, A., Fulop, N. (2012). 'Governing patient safety: relations between management and professional communities in two English NHS trusts', paper presented at the 8th International Organisational Behaviour in Healthcare Conference, Dublin, Ireland, 15 - 17 April. Highly Commended.
- 2012 Turner, S., Lourenco, A. (2012). 'Competition and public service broadcasting: stimulating creativity or servicing capital?', paper presented at NIHR HREP symposium on diversity of provision of public services, London School of Hygiene & Tropical Medicine, 13 April.
- 2012 Turner, S., Ramsay, A., Osborne, A., Wright, R., Fulop, N. (2012). 'Improving governance of medication safety: impact of a scorecard', paper presented at Clinical Effectiveness meeting, St Thomas' hospital, London, 16 January.
- 2011 Turner, S., Ramsay, A., Fulop, N. (2011). 'Governing medication safety and professional communities', paper presented at Society for Advancement of Socio-Economics annual conference, Universidad Autonoma de Madrid, Spain, 23-25 June.
- 2011 Turner, S., Ramsay, A., Fulop, N., Cavell, G., Higginson, J., Osborne, A. (2011). 'Governance and medication safety in the English NHS: the role of professional communities', paper presented at Social Dimensions of Health Institute conference, St Andrews, Scotland, 27-28 June.
- 2009 Turner, S., Allen, P. (2009). 'Provider diversity in the NHS: Report on qualitative research findings', paper presented at Department of Health (DH) Health Reforms Evaluation Program seminar, LSHTM, London, November 9-10.
- 2009 Turner, S., Lourenco, A., Deakin, S., Pratten, S. (2009). 'Competition and public service broadcasting: stimulating creativity or servicing capital?', paper presented at Society for Advancement of Socio-Economics annual conference, Sciences Po, Paris, France, 16-18 July.
- 2009 Turner, S. (2009). 'Networks of learning in the English wine industry: from cooperation to competition?', paper presented at Society for Advancement of Socio-Economics annual conference, Sciences Po, Paris, France, 16-18 July.
- 2007 Turner, S. (2007). 'Networks of learning within the English wine industry: communitarian,

distanciated, organisational, and redundant', paper presented at the conference 'Evolutionary and Reflexive Approaches to Corporate Governance', New Hall, University of Cambridge, UK, December 12-13.

WORKING PAPERS

- 2014 Turner S, Vasilakis C, Utley M, Morris S, Kotecha A, Foster P, Fulop N. (2014) Evaluating an innovative approach to the diagnostic processes for chronic eye disease: a feasibility study. Final Report for Special Trustees of Moorfields Eye Hospital (available at <http://discovery.ucl.ac.uk/1433613/>)
- 2014 Pizzo E, Turner S, Raine R. (2014) The evaluation of the Haringey Welfare Hubs. Preliminary Report for Haringey Council, London, UK, 5 November.
- 2013 Turner S (2013) Absorptive capacity: the role of communities of practice, Working Paper No. 444, Centre for Business Research, University of Cambridge, UK (available at <http://www.cbr.cam.ac.uk/publications/index.htm>)
- 2012 Turner S, Ramsay A, Fulop N, Osborne A, Wright R (2012) 'Using a scorecard to improve safety: medicines storage on three wards in general medicine and elderly care at Guy's and St Thomas' NHS Foundation Trust', NIHR King's Patient Safety and Service Quality Research Centre Data Report, King's College London, UK, March
- 2011 Bartlett W, Allen P, Perotin V, Turner, S, et al. (2011) Provider Diversity in the NHS: Impact on Quality and Innovation, Final report for NIHR Health Reforms Evaluation Program, England (available at <http://hrep.lshtm.ac.uk/publications/index.htm>).
- 2010 Turner S, Lourenco A (2010) Competition and public service broadcasting: stimulating creativity or servicing capital? Working Paper No. 409, Centre for Business Research, University of Cambridge, UK (available at <http://www.cbr.cam.ac.uk/publications/index.htm>)
- 2009 Turner S. (2009) Networks of learning within the English wine industry: communitarian, distanciated, organisational, and redundant, Working Paper No. 386, Centre for Business Research, University of Cambridge, UK (available at <http://www.cbr.cam.ac.uk/publications/index.htm>)

OTHER PUBLICATIONS

- 2018 Turner S. (2018) 'Accelerating innovation in new ways of delivering health and social care', Manchester Policy Blog, published 28 March 2018.
- 2009 Turner S. (2009) Book review 'Applied Evolutionary Economics and Economic Geography', K. Frenken (ed.), Economic Geography Research Group (available at www.egrg.org.uk/bkreview2009_01.html)
- 2009 Turner S. (2009) Book review 'Applied Evolutionary Economics and Economic Geography', K. Frenken (ed.), Economic Geography Research Group (available at www.egrg.org.uk/bkreview2009_01.html)

ONGOING PhD THESIS' SUPERVISOR

- 2016 – to date PhD Supervisor (subsidiary). The Health Foundation Improvement Science PhD Fellowship. NIHR CLAHRC North Thames, University College of London. Candidate: Samantha Machen.
- 2015 – to date PhD Supervisor (subsidiary). Self-funded and part-time. Candidate: Jenny Shand

JOURNAL REFEREE

For research funders:

National Institute for Social Care and Health Research (NISCHR). Wales, United Kingdom

National Institute for Health Research. United Kingdom

The Health Foundation. United Kingdom

THIS Institute (The Healthcare Improvement Studies Institute). University of Cambridge. United Kingdom

For international journals:

Social Science and Medicine

Sociology of Health and Illness

European Management Review

Journal of Health Organization & Management

BMC Health Services Research

Journal of Economic Geography

Global Networks: A Journal of Transnational Affairs

Participations in Boards, Committees and Associations

2016 – 2017	Elected Member, University College of London Academic Board.
2016 – 2017	Invited Member, Population Health Services Fellowships Enabling College, University College of London. United Kingdom
2014 – 2017	Associate Board Member. NIHR Health Services & Delivery Research (Commissioned) Board

Scholarships and Academic Distinctions

2018	Awarded 'Highly commended paper' by Society for Studies in Organizing Healthcare for paper given at the 8th International Organisation Behaviour in Healthcare Conference (OBHC), Montreal, Canada, 15-17 May
2012	Awarded 'Highly commended paper' by Society for Studies in Organizing Healthcare for paper given at the 8th International Organisation Behaviour in Healthcare Conference (OBHC), Trinity College Dublin, Ireland, 15-17 April
2008	Awarded 'Best PhD in Economic Geography' for doctoral thesis by Royal Geographical Society's Economic Geography Research Group (£100)

Research funding

2016 – 2018	Principal Investigator: DECIDE (DEcisions in health Care to Introduce of Diffuse innovations using Evidence). Co-applicants: Naomi Fulop, Steve Morris, Jessica Sheringham and Emma Hudson. The Health Foundation (£218,993)
2017	Co-applicant: Using embedded research to examine the feasibility of evaluating the integration of health and social care in Redbridge. PI: Rosalind Raine London Borough of Redbridge and the NELFT-LBR partnership (£78,995)
2016 – 2018	Co-Investigator: Mixed methods evaluation of the Getting it Right First Time program - improvements to NHS orthopaedic care in England. PI: Helen Barratt; co-investigators: Turner, S., Hutchings, A., Pizzo, E., Hudson, E., Briggs, T., Hurd, R., Day, J., Yates, R., Gikas, P., Morris, S., Fulop, N, and Raine R. NIHR CLAHRC North Thames (£246,768)

- 2015 – 2018 Co-Applicant: PhDs in Improvement Science 2014 competition The Health Foundation. Co-applicants: Rosalind Raine, Naomi Fulop, Steve Morris, Helen Barratt, Angus Ramsay, Jessica Sheringham. (£280,000)
- 2014 – 2017 Co-Applicant: PhDs in Improvement Science 2012 Competition The Health Foundation (£280,000)
- 2013 – 2016 Co-Investigator: Evaluating The Pilot Implementation Of Vaccinating Healthy School-Aged Children Against Seasonal Influenza. PI: Martin Utley; co-investigators: Naomi Fulop, Angus Ramsay, Department of Health's Policy Research Program (£832,717)
- 2013 – 2014 Co-Investigator: Evaluating an innovative approach to the diagnostic processes for chronic eye disease: a feasibility study. PI: Paul Foster; co-investigators: Simon Turner, Christos Vasilakis, Naomi Fulop, Martin Utley Special Trustees of Moorfields Eye Hospital (£46,159)
- 2013 – 2016 Collaborator: Clinical Operational Research Unit, UCL. Making Operational Research operational: understanding organisations to make solutions fit the context. PI: Sonya Crowe; co-investigators: Naomi Fulop, Martin Utley. The Health Foundation Improvement Science Fellowship (£192,080)