# **SIMON TURNER**

# Associate Professor | Organisations Area Joined the School in 2019

# ACADEMIC BACKGROUND

| 2002 – 2006 | Ph.D. in Geography. Durham University, United Kingdom.  |
|-------------|---|
| 2001 - 2002 | M.Sc. Research in Human Geography. School of Geography, University of Durham, United Kingdom. |
| 1998 - 2001 | B.Sc, Geography. School of Geography. University of Birmingham, United Kingdom.               |

## TEACHING EXPERIENCE

# Courses Taught in Recent Years

# Undergraduate

Organisation Theory

## Graduate

Organisation Theory (MBA and PhD level)

**Executive Education** 

Global Health Trends and UK Experiences

# **ACADEMIC ACTIVITIES**

| 2021 - to date | Associate Professor. Universidad de los Andes School of Management, Bogota, Colombia.  |
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| 2019 – 2021    | Assistant Professor. Universidad de los Andes School of Management, Bogota, Colombia.  |
| 2017 - 2019    | Senior Lecturer in Health Policy and Organization. Center for Primary Care, University of Manchester. United Kingdom.                  |
| 2017           | Tutor and course developer. NIHR CLAHRC North Thames, University College of London. United Kingdom.                                    |
| 2016           | Tutor and course developer. NIHR CLAHRC North Thames, University College of London. United Kingdom.                                    |
| 2014 – 2015    | Organizer and Chair of departmental seminar program. Department of Applied Health Research, University College London. United Kingdom. |
| 2014           | Co-organizer and lecturer. Workshops on Evaluation, NIHR CLAHRC North Thames, University College London. United Kingdom.               |
| 2012 – 2017    | Senior Research Associate. Department of Applied Health Research, University College, United Kingdom.                                  |

| 2011 – 2012 | Research Advisor (part-time). NIHR Research Design Service (RDS). London, United Kingdom.  |
|-------------|--|
| 2010 – 2012 | Research Associate in Organizational Governance. NIHR Patient Safety & Service Quality Research Centre, King's College London, United Kingdom. |
| 2008 – 2010 | Postgraduate Tutor and Module Leader. MSc Public Health. London School of Hygiene & Tropical Medicine. United Kingdom.                         |
| 2008 – 2010 | Research Fellow. London School of Hygiene & Tropical Medicine. United Kingdom.   |
| 2007 – 2008 | Research Fellow. Center for Business. University of Cambirdge. United Kingdom.   |

## OTHER PROFESSIONAL EXPERIENCE

| 2022 – to date | Co-founder and lead, Navigating Academic Publishing (NAP) group, School of Management, University of los Andes (with Sonia Camacho). |
|----------------|--|
| 2017 – 2019    | Senior Management Team. Centre for Primary Care, University of -Manchester, United Kingdom.  |
| 2017 – 2019    | Honorary Senior Research Associate. Department of Applied Health Research, University College London. United Kingdom                 |
| 2013 – 2019    | Associate Editor. BMC Health Services Research.  |
| 2008 – to date | Honorary Research Associate. Centre for Business Research and Judge Business School, University of Cambridge. United Kingdom.        |
| 2008 – 2019    | Honorary Research Associate. London Centre for Corporate Governance & Ethics, Birkbeck, University of London. United Kingdom.        |

#### Journal Referee

#### Research Funders

- National Institute for Social Care and Health Research (NISCHR) Wales
- National Institute for Health Research, UK.
- The Health Foundation, UK.
- THIS Institute (The Healthcare Improvement Studies Institute), University of Cambridge, UK
- European Science Foundation.

#### International Journals

- Social Science & Medicine
- Sociology of Health & Illness
- European Management Review
- Journal of Health Organization & Management
- BMC Health Services Research
- Journal of Economic Geography
- Global Networks: A Journal of Transnational Affairs
- Public Management Review

- Academia Revista Latinoamericana de Administración
- BMJ Quality & Safety

# RESEARCH

#### Research Areas

- Social theory oriented to managerial and professional practice
- Situated learning and communities of practice theory
- Health service innovation and improvement
- Public sector reform

# **PUBLICATIONS**

#### Articles in Academic Journals

| 2022 | Turner S. (2022). Multi-level antecedents of public sector innovation? An ethnography of a large UK postal services organization, Journal of Management & Organization, 1-20. doi:10.1017/jmo.2022.61.   |
|------|--|
| 2022 | Turner S. (2022) 'We are all vulnerable, we are all fragile': COVID-19 as opportunity for, or constraint on, health service resilience in Colombia? Public Management Review. https://doi.org/10.1080/14719037.2022.2052944  |
| 2022 | Turner S, Segura C, Niño N. (2022) Implementing COVID-19 Surveillance Through Inter-Organizational Coordination: A Qualitative Study of Three Cities in Colombia, Health Policy and Planning 37.2: 232-242 https://doi.org/10.1093/heapol/czab145  |
| 2021 | Turner S, Botero-Tovar N, Herrera MA, et al. (2021) Systematic review of experiences and perceptions of key actors and organisations at multiple levels within health systems internationally in responding to COVID-19. Implementation Sci 16, 50. https://doi.org/10.1186/s13012-021-01114-2     |
| 2021 | Turner S, Niño N, Segura C. et al. (2021). Organisational responses to mitigate the effects of COVID-19 on healthcare workers: a qualitative case study from Bogotá, Colombia. BMC Health Serv Res 21, 792. https://doi.org/10.1186/s12913-021-06825-2   |
| 2021 | Turner S, Ulloa A, Niño N & Valencia Godoy V. (2021). The Role of Intersectoral Action in Response to COVID-19: A Qualitative Study of the Roles of Academia and the Private Sector in Colombia, International Journal of Health Policy and Management. https://dx.doi.org/10.34172/ijhpm.2021.100 |
| 2021 | Turner S, D'Lima D, Sheringham J, Swart N, Hudson E, Morris S & Fulop N. (2021) Evidence use as sociomaterial practice? A qualitative study of decision-making on introducing service innovations in health care, Public Management Review, https://doi.org/10.1080/14719037.2021.1883098          |
| 2021 | Turner S, Wright JSF. (2021) The corporatization of healthcare organizations internationally: A scoping review of processes, impacts, and mediators, Public Administration, https://doi.org/10.1111/padm.12724   |







economies, Journal of Health Services Research and Policy 17.1: 23-30.

Turner S, Allen P, Bartlett W, Perotin V. (2011) Innovation and the English National Health Service: A Qualitative Study of the Independent Sector Treatment Centre Program, Social Science & Medicine 73.4: 522-529.

Allen P, Bartlett W, Perotin V, Matchaya G, Turner S, Zamora B. (2011) Healthcare providers in the English National Health Service: public, private or hybrids? International Journal of Public and Private Healthcare Management and Economics 1.3: 1-18.

Allen P, Bartlett W, Perotin V, Zamora B, Turner S. (2011) New forms of provider in the English National Health Service, Annals of Public and Cooperative Economics 82.1: 77-95.

Turner S. (2010) Networks of learning within the English wine industry, Journal of Economic Geography 10.5: 685-715.

#### **Book Chapters**

Turner S, Ulloa AM, Valencia Godoy V, Niño N. (2021) "Learning from History or Reacting to Events? Colombia's Navigation of Major System Change in Response to COVID-19". In: Waring J., Denis JL., Reff Pedersen A., Tenbensel T. (Eds) Organising Care in a Time of Covid-19. Organizational Behaviour in Healthcare. Palgrave Macmillan, Cham. https://doi.org/10.1007/978-3-030-82696-3\_4

Turner S, Wright JSF. (2020) "Sharing Stories or Co-Constructing Practice? Challenges to Undertaking and Researching Innovation Using Evidence from the English NHS". In: Bevir M., Waring J. (eds) Decentring Health and Care Networks. Organizational Behaviour in Healthcare. Palgrave Macmillan, Cham. https://doi.org/10.1007/978-3-030-40889-3\_7

Turner S, Goulding L, Denis JL, McDonald R, Fulop NJ. (2016). "Major system change: a management and organisational research perspective." In Raine R et al. Challenges, solutions and future directions in the evaluation of service innovations in health care and public health. Health Serv Deliv Res 4.16: 85–104. https://www.ncbi.nlm.nih.gov/Books/NBK361261/

#### Conference Presentations

Turner S. (2022). Studying the implementation of health system change: UK and Colombia experiences, invited presentation to Executive MBA programme, School of Management, University of los Andes, 27 August 2022.

Turner S. (2022). "We are all Vulnerable, we are all Fragile": COVID-19 and Health Service Resilience in Colombia, Academy of Management Annual conference, Seattle, Washington, 10 August 2022.

Turner S. (2022). "We are all Vulnerable, we are all Fragile": COVID-19 and Health Service Resilience in Colombia, Society of Advancement of Socio-Economics (SASE) Annual conference, University of Amsterdam, The Netherlands, 9 July 2022.

Turner S. (2022). "We are all Vulnerable, we are all Fragile": COVID-19 and Health Service Resilience in Colombia, European Group for Organization Studies (EGOS) Annual conference, Vienna, Austria, 8 July 2022.



|      | presentation to School of Management, University of Los Andes, Bogotá, Colombia, 22 October.   |
|------|--|
| 2018 | Turner S. (2018) 'Developing the DECIDE guide on using evidence for innovation', invited presentation to North West Academic Health Science Network, 7 September.  |
| 2018 | Turner S, Sheringham J, Sharp C, Leamon S (2018). 'Exploring the theory and practice of developing non-traditional research outputs to support decision-making and research for improvement', workshop session, Health Services Research UK (HSRUK) Conference, Nottingham, 4-5 July.  |
| 2018 | Turner S, D'Lima D, Sheringham J, Swart N, Hudson E, Morris S, Fulop N. (2018). 'Reconsidering the role of evidence in diffusion of innovations: qualitative study of decision-making on innovation in the UK National Health Service', oral presentation, Organisational Behaviour in Health Care conference, 13 – 16 May, Montréal, Canada. Received 'Highly commended paper award' from the Scientific Committee, Society for Studies in Organizing Healthcare. |
| 2018 | D'Lima D, Turner S, Hudson E, Morris S, Sheringham J, Swart N, Fulop N. (2018) 'Adopting and diffusing innovation in healthcare: A multi-level qualitative exploration of the influence of evidence', 32nd Annual Conference of the European Health Psychology Society, 21-25 August, Galway, Ireland.   |
| 2018 | Turner S. (2018) 'Using evidence for innovations: the DECIDE study', presentation to Glasgow stroke review implementation group, 5 June 2018.  |
| 2018 | Turner S, Swart S, Morris S, Sheringham J, Richey R, Fulop N. (2018) 'Using evidence for innovations: DECIDE end of study workshop', The Health Foundation, London, 1 May 2018.  |
| 2018 | Turner S. (2018) 'Using evidence for innovations: the DECIDE study', presentation to Greater Manchester Operational Delivery Network Board Meeting, 10 April 2018  |
| 2018 | Turner S. (2018) 'Using evidence for innovations: the DECIDE study', presentation to Trust Management Board, Moorfields Eye Hospital NHS Foundation Trust, 27 March 2018.  |
| 2017 | D'Lima D and Turner S. (2017) 'In what ways does evidence influence decisions in healthcare to adopt innovations? A multi-level qualitative exploration of three case study innovations', Health Services Research UK (HSRUK) Symposium 2017, Nottingham, England, 6-7 July.   |
| 2016 | Turner S. (2017). 'Innovation and professional communities: navigating major system change in UK health care, broadcasting and postal services', Invited Research Seminar, Católica Porto Business School, Portugal, 24 February.  |
| 2016 | Turner S. (2016). 'Hybrids and professional communities: comparing UK reforms in healthcare, broadcasting and postal services', 10th Biennial International Conference in Organisational Behaviour in Health Care, Cardiff Business School, Wales, 4-6 April.  |
| 2016 | Turner S and Fulop N. (2016). 'Lessons for major system change from centralising stroke services in London and Greater Manchester', 10th Biennial International Conference in Organisational Behaviour in Health Care, Cardiff Business School, Walos 4, 6 April   |

Wales, 4-6 April.



Turner, S., Ramsay, A., Fulop, N. (2011). 'Governing medication safety and professional communities', paper presented at Society for Advancement of

2011

|              | Socio-Economics annual conference, Universidad Autonoma de Madrid, Spain, 23-25 June.   |
|--------------|---|
| 2011         | Turner, S., Ramsay, A., Fulop, N., Cavell, G., Higginson, J., Oborne, A. (2011). 'Governance and medication safety in the English NHS: the role of professional communities', paper presented at Social Dimensions of Health Institute conference, St Andrews, Scotland, 27-28 June.              |
| 2009         | Turner, S., Allen, P. (2009). 'Provider diversity in the NHS: Report on qualitative research findings', paper presented at Department of Health (DH) Health Reforms Evaluation Program seminar, LSHTM, London, November 9-10.   |
| 2009         | Turner, S., Lourenco, A., Deakin, S., Pratten, S. (2009). 'Competition and public service broadcasting: stimulating creativity or servicing capital?', paper presented at Society for Advancement of Socio-Economics annual conference, Sciences Po, Paris, France, 16-18 July.                   |
| 2009         | Turner, S. (2009). 'Networks of learning in the English wine industry: from cooperation to competition?', paper presented at Society for Advancement of Socio-Economics annual conference, Sciences Po, Paris, France, 16-18 July.  |
| 2007         | Turner, S. (2007). 'Networks of learning within the English wine industry: communitarian, distanciated, organisational, and redundant', paper presented at the conference 'Evolutionary and Reflexive Approaches to Corporate Governance', New Hall, University of Cambridge, UK, December 12-13. |
| Working Pape | rs and Reports  |
| 2019         | Turner S, Morris S, Sheringham, J, Swart N, D'Lima D, Richey R, Hudson E, Ahmed M, Fulop NJ. (2019). Decisions in health Care to Introduce or Diffuse   |

| 2019 | Turner S, Morris S, Sheringham, J, Swart N, D'Lima D, Richey R, Hudson E, Ahmed M, Fulop NJ. (2019). Decisions in health Care to Introduce or Diffuse innovations using Evidence (DECIDE). Final report for The Health Foundation. April 2019. Available from: http://www.research.mbs.ac.uk/hsrc/Portals/0/Docs/decide-final-report-april-2019.pdf?ver=2019-04-25-114046-457 |
|------|---|
| 2019 | Fulop NJ, Ramsay AlG, Hunter RM, McKevitt C, Perry C, Turner S, et al. (2019) Evaluation of reconfigurations of acute stroke services in different regions of England and lessons for implementation: a mixed-methods study. Health Services and Delivery Research, No. 7.7. Available from: https://www.ncbi.nlm.nih.gov/Books/NBK537642/doi: 10.3310/hsdr07070              |
| 2014 | Turner S, Vasilakis C, Utley M, Morris S, Kotecha A, Foster P, Fulop N. (2014) Evaluating an innovative approach to the diagnostic processes for chronic eye disease: a feasibility study. Final Report for Special Trustees of Moorfields Eye Hospital (available at http://discovery.ucl.ac.uk/1433613/).   |
| 2014 | Pizzo E, Turner S, Raine R. (2014) The evaluation of the Haringey Welfare Hubs. Preliminary Report for Haringey Council, London, UK, 5 November.  |
| 2013 | Turner S (2013) Absorptive capacity: the role of communities of practice, Working Paper No. 444, Centre for Business Research, University of Cambridge, UK (available at http://www.cbr.cam.ac.uk/PUBLICATIONS/index.htm).  |
| 2012 | Turner S, Ramsay A, Fulop N, Oborne A, Wright R (2012) 'Using a scorecard to improve safety: medicines storage on three wards in general medicine and   |

elderly care at Guy's and St Thomas' NHS Foundation Trust', NIHR King's

Patient Safety and Service Quality Research Centre Data Report, King's College London, UK, March.

Bartlett W, Allen P, Perotin V, Turner, S, et al. (2011) Provider Diversity in the NHS: Impact on Quality and Innovation, Final report for NIHR Health Reforms Evaluation Program, England (available at http://hrep.lshtm.ac.uk/PUBLICATIONS/index. htm).

Turner S, Lourenco A (2010) Competition and public service broadcasting: stimulating creativity or servicing capital? Working Paper No. 409, Centre for Business Research, University of Cambridge, UK (available at http://www.cbr.cam.ac.uk/PUBLICATIONS/index.htm).

Turner S. (2009) Networks of learning within the English wine industry: communitarian, distanciated, organisational, and redundant, Working Paper No. 386, Centre for Business Research, University of Cambridge, UK (available at http://www.cbr.cam.ac.uk/PUBLICATIONS/index.htm).

## Press Articles and Blogs

2010

2009

| 2021 | Turner S. (2021) "Respuesta interorganizacional al Covid", Portafolio, 5 May. https://www.portafolio.co/opinion/otros-columnistas-1/respuesta-interorganizacional-al-covid-simon-turner-551673                                     |
|------|--|
| 2020 | Turner S. (2020) "Covid-19: aprendizajes y desafíos para el sector de la salud", Portafolio, 22 November. https://www.portafolio.co/opinion/otros-columnistas-1/covid-19-aprendizajes-y-desafios-para-el-sector-de-la-salud-546869 |
| 2020 | Turner S. (2020) "La información: un arma de doble filo ante el COVID-19", El Pais de Cali, 27 September. https://mscovid19.uniandes.edu.co/images/Articulos/Articulo_El_Pais.pdf  |
| 2020 | Turner S. (2020) "Guiando el cambio del sistema de salud en respuesta al COVID-19", El Espectador, 20 August. https://www.elespectador.com/salud/guiando-el-cambio-del-sistema-de-salud-en-respuesta-al-covid-19-article/          |
| 2018 | Turner S. (2018) "Accelerating innovation in new ways of delivering health and social care", Manchester Policy Blog, published 28 March 2018.  |

#### OTHER PUBLICATIONS

| 2022 | Canal M, Turner S, Martin L. (2022) A Qualitative Research Project Adapted From a Quantitative Study and for Virtual Working in the COVID-19 Pandemic: Challenges and Lessons.   |
|------|--|
| 2021 | MSC COVID-19 investigator team. (2021). "Analysis of the coordination of major system change in the Colombian health system in response to COVID-19", interactive PDF guide, published 11 March 2021, available at: https://mscovid19.uniandes.edu.co/es/guia-y-reglas |
| 2018 | DECIDE investigator team (2018) 'DECIDE guidance, version 1, May 2018'. Available on Alliance Manchester Business School website: http://www.research.   |

mbs.ac.uk/hsrc/decide/guidance

Turner S. (2009) Book review 'Applied Evolutionary Economics and Economic

Geography', K. Frenken (ed.), Economic Geography Research Group (available

at www.egrg.org.uk/bkreview2009\_01.html).

#### Phd Thesis' Supervisor

2016 - 2021 PhD Supervisor (subsidiary). The Health Foundation Improvement Science

PhD Fellowship. NIHR CLAHRC North Thames, University College London.

Candidate: Samantha Machen.

2015 – 2019 PhD Supervisor (subsidiary). Self-funded and part-time. University College

London. Candidate: Jenny Shand.

## PARTICIPATIONS IN BOARDS, COMMITTEES AND ASSOCIATIONS

| 2021 - to date | Director, Organisations Area, School of Management. Universidad de los Andes.  |  |  |  |  |  |  |  |  |  |
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| 2020 - to date | Member, Research Committee, School of Management, Universidad de los Andes.  |  |  |  |  |  |  |  |  |  |
| 2016 – 2017    | Elected Member, University College of London Academic Board.   |  |  |  |  |  |  |  |  |  |
| 2016 – 2017    | Invited Member, Population Health Services Fellowships Enabling College, University College of London. United Kingdom. |  |  |  |  |  |  |  |  |  |

Associate Board Member. NIHR Health Services & Delivery Research

(Commissioned) Board.

#### SCHOLARSHIPS AND ACADEMIC DISTINCTIONS

| 2018 | Awarded | 'Highly | commended | paper' | by | Society | for | Studies | in | Organizing |
|------|---------|---------|-----------|--------|----|---------|-----|---------|----|------------|
|      |         |         |           |        |    |         |     |         |    |            |

Healthcare for paper given at the 8th International Organisation Behaviour in

Healthcare Conference (OBHC), Montreal, Canada, 15-17 May.

2012 Awarded 'Highly commended paper' by Society for Studies in Organizing

Healthcare for paper given at the 8th International Organisation Behaviour in

Healthcare Conference (OBHC), Trinity College Dublin, Ireland, 15-17 April.

2008 Awarded 'Best PhD in Economic Geography' for doctoral thesis by Royal

Geographical Society's Economic Geography Research Group (£100).

## RESEARCH FUNDING

2014 - 2017

2020 - 2022 Co-applicant: A mixed-methods study on the design of Al and data science-

based strategies to inform public health responses to COVID-19 in different local health ecosystems (COLEV). International Development Research Centre,

Canada.

2020- 2021 Principal Investigator: Analysis of the coordination of major system change within

the Colombian health system in response to COVID-19 Ministry of Science, Technology, and Innovation (Minciencias), Colombia (£122,468). Qualitative study that analysed responses of the Colombian health system to COVID-19, which included 118 interviews at national level and in the major cities of Bogotá,

Cali, and Cartagena. Responsible for research team of six.

